



REFUNDS POLICY – TRAINING COURSES & COMPETITIONS

Due to scouts / scoutesses applying for training courses and not arriving on the day, we have implemented the following refund policy for all Scout Badge Courses, Adult Training Courses and Provincial Competitions administered via HQ.

Training Courses

- If the Course Leader turns down an application, the applicant is entitled to a full refund.
- If the course dates change and the applicant can no longer attend, the applicant is entitled to a full refund.
- If an applicant cancels / withdraws from the course more than 1 week prior to the course date; the course fee less R20 will be refunded. (In the case of PLTU it will be the course fee less R100 due to expenses already paid.)
- If an applicant cancels / withdraws within the week prior to the course starting; 50% of the course fee less R20 will be refunded.
- If an applicant simply does not arrive on course with no prior excuse/reason - NO REFUND *
- If an applicant who has received sponsorship to attend the course does not arrive with no prior excuse / reason; the applicants future sponsorships will be more carefully considered *

(* We can evaluate exceptional cases individually)

Competitions

Monies paid at the beginning of the year for the Competition Special will not be refunded if your troop does not attend the competition. The monies can also not be transferred to be used for other competitions. If you make use of the competition special it is your responsibility to get your troop there, or lose the money.

If you enter for a competition without using the competition special, the refund structure detailed above will apply.

Last Updated : May 2012