

Courses

- If the Course Leader turns down an ELIGIBLE applicant, the applicant is entitled to a full refund.
- If the course dates change and the applicant can no longer attend, the applicant is entitled to a full refund.
- If the Course Leader turns down an applicant, because they are not eligible to attend the course, the applicant is entitled to a full refund less R30
- If an applicant cancels/withdraws from the course more than 14 days prior to the course date; the applicant is entitled to a full refund less R30.
(In the case of PLTU it will be the course fee less R100 due to expenses already paid.)
- If an applicant cancels/withdraws less than 14 but more than 7 days of the course starting; the applicant is entitled to a refund of 50%.
- If an applicant cancels/withdraws within 7 days of the course starting or does not arrive on course with no prior excuse/reason; no refund will be given.
- Refunds must be requested by the individual concerned within 5 days of the course ending and they must supply bank details for the refund. If this information is not received within 30 days of the end of the course, then the amount will be treated as a donation.

If an applicant who has received sponsorship to attend the course does not arrive with no prior excuse the applicant's future sponsorships will be more carefully considered.

Competitions

The structure laid out above will also apply to competitions.

Exceptional cases may be individually evaluated and approved by the Regional Finance Representative

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